

DIGITAL OPPORTUNITIES DIGITAL CHALLENGES

9 OCTOBER 2025, 10am UTC+1



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| 10:00 | <p>Welcome and Introductions Ronan Lynch, Co-chair, Lafferty Group Patrick Akinwuntan, Co-Chair, RBCA & Faculty, Lagos Business School</p> |
| 10:10 | <p>Digital Lending and Digital NPLs: Chair, Dr Ronan Lynch Gloria Cabutey-Adodoadji, Head of Retail & SME, Zenith Bank Ghana Samuel Abbey Dodoo, Head of Inclusive Banking, Fidelity Bank Sina Kamagate, Executive Head, Retail Banking Department, GCB Bank Habeeb Lawal, Head of Personal Product Propositions, Alternative Bank Abidemi Hunpatin, Head of Consumer Assets, Wema Bank</p> |
| 11:00 | <p>Driving Financial Inclusion Through Digital Channels Dr. David Okyere, Head, Agency Banking, Fidelity Bank Emelia Sackey, Head of Youth and Digital Banking, GCB Bank Ambar Sur, Chief Executive, TerraPay Dr. Chinyere Tony-Eke, Global Head of Digital Banking, Globus Bank Adewale Agboluaje, Head, Financial Inclusion, Wema Bank</p> |
| 11:40 | <p>The CyberSecurity Challenge: Fakes, AI, and Innovative Crime Sriram Natarajan, President, Quinte Financial Technologies Sina Kamagate, Executive Head, Retail Banking Department, GCB Bank Ransford Nana Addo Jnr, Head of Financial Crime Mgmt, Fidelity Bank</p> |
| 12:15 | <p>Building A Great Bank Brand Carlos Wanderley, Tutor, Retail Banking Institute Dr Ronan Lynch, Academic Director, Retail Banking Institute Esi-Mills Robertson, Director, Marketing, Fidelity Bank Belinda Ofori Gyampoh, Head of Products, Retail Banking, GCB</p> |