

# THE DIGITAL TOUCH, THE PERSONAL TOUCH

21 MAY 2025



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- 10:00 **Welcome and Introductions**  
**Co-chairs:**
- **Patrick Akinwuntan**, RBCA, Lagos Business School
  - **Ronan Lynch**, Lafferty Group
- 10:15 **Fast, Digital, Personal: Building a Digital Fintech Infrastructure Stack for Africa**
- **Kwame Adu Acheampong**, Youth Banking Manager, GCB Bank
  - **Ram Sundaram**, Chief Operating Officer, TerraPay
  - **Sriram Natarajan**, President, Quinte Financial Technologies
  - **Hamish Houston**, Chief Operating Officer, enza
  - **Nvalaye Kourouma**, Head of Business Digitisation and Analytics, Ecobank
- 11:00 **Women's Leadership in Retail Banking**
- **Chair: Nana Araba Abban**, Executive, Consumer Banking, Ecobank
  - **Nancy Ngathuku**, Sourcing and Facilities Management Head, Co-op Bank Kenya
  - **Nana Esi Idun-Arkhurst**, Divisional Director, Retail and Business Banking, Fidelity Bank Ghana
  - **Korede Demola-Adeniyi**, Executive Director, The Alternative Bank
  - **Belindah Ofori-Gyampoh**, Head of Products, GCB Bank
- 12:00 **Are Retail Banks Doing Enough about the E in ESG?**
- **Stuart Harle**, Tutor, Retail Banking Institute
  - **Nana Yaa Afriyie Duodu Ofori-Koree**, Head, Partnerships and Sustainability, Fidelity Bank Ghana
  - **Anthony Larsey Sowah**, Regional Manager, GCB Bank
  - **William Danso-Abeam**, Head of Consumer Products, Ecobank Ghana